PUBLIC INFORMATION ANNOUNCEMENT FOR IMMEDIATE RELEASE

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PUBLIC INFORMATION ANNOUNCEMENT FOR IMMEDIATE RELEASE

CONSUMER ALERT: UNOFFICIAL THIRD-PARTY WEBSITES OFFERING ON-LINE REGISTRATION RENEWALS THAT ARE NOT AFFILIATED WITH THE LEON COUNTY TAX COLLECTOR OR FLORIDA DHSMV

Doris Maloy, Tax Collector – Leon County is warning customers who wish to renew their vehicle registrations (tags) via the Internet to be aware of unofficial websites such as “eTagsDirect” which offer to process auto registration renewals on-line. Unofficial websites may appear at or near the top of response listings on popular web search sites such as GOOGLE or YAHOO. Such unofficial sites are not affiliated with either the Tax Collectors Office or the State of Florida and charge their users unnecessary fees for their on-line services.

Maloy noted that her office has received multiple complaints from customers who have used this and similar websites but not received their renewal decals or registration forms. “Once a customer accepts the terms of use on sites such as ‘eTagsDirect’, their transaction is in the hands of that independent company, so the Tax Collector is no longer able to assist them or grant them any monetary relief” she said.

To renew registrations on-line, Leon County residents should access the Tax Collector’s website at www.leontaxcollector.net; click on Renew Registration Auto, Mobile Home, Boat, Vessel; and click on Renew Registration. This will take you directly to the official Florida Highway Safety and Motor Vehicles database to renew.

For more information on the Office of Tax Collector – Leon County, or to locate the Branch Service Center nearest you, visit www.leontaxcollector.net. Customers can also call the Tax Collectors Communications Center at 850/606-4700 or e-mail the office at webtax@leoncountyfl.gov.

"It's Breezy, Quick and Easy!"